



Genuine + Professional + Integrity

PROFESSIONAL TRAINER'S Profile

Paul Campbell

"A Hitch Hikers Guide to
Knowledge Transfer
(Don't Panic!)"



Mr. Paul Campbell

Knowledge Transfer Manager
Customer Care SEAP
Nokia Pte Ltd

Email : Paul.K.Campbell@nokia.com

Paul Campbell oversees the design, development and delivery of after sales training services for Nokia's service partners in SEAP, in addition to managing key relationships with various standards bodies in the region.

Born in Scarborough, North Yorkshire, Paul has more than 30 years' experience in designing, developing and delivering training solutions across the telecoms industry. Prior to joining Nokia in 1995, Paul worked in various learning and leadership roles at BT (UK). He holds a bachelor's degree in Materials Physics from the Open University in UK, and is a certified assessor for the UK National Vocational Qualifications (NVQ).

His training experience spans telecom switching networks; safety courses for external works; retail and channel sales development; technology marketing and customer service. He is currently a licensed trainer for Stephen Covey's "7 Habits" and Ron Kauffman's "Up Your Service" programmes.

When not working or studying, Paul enjoys sailing and jogging.

APTS Website: www.apts.sg.com