



Genuine + Professional + Integrity

PROFESSIONAL Speaker's Profile

John Ng

" Tourism Trend & Integrated Resorts "

Mr. John Ng

Lecturer/Consultant
Hospitality/F & B/Tourism
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John is a dynamic and experienced consultant spanning 8 years in the training and education industry.

He received a Bachelor degree in Science from University of Hawaii and also received a MBA from University of South Australia.

John major in Travel Industry Management and operated his own travel agency in the 80's and also working for others as a tourism consultant. He was invited by Singapore Tourism Board as a panel speaker during Asean Tourism Seminar in 1996 and also represented Singapore in the 5th International Convention of Tourist Guide Lecturers in South Africa, where he spearheaded the successful bid for Singapore to host the 6th annual convention. John has chair many tourism seminars ranging from Ethic in Tourism, Eco Tourism, Mice industries, F&B industries, Trends in World tourism, etc.

He is also a certified human behavior analyst that helped many people realized their blind spot and at the same time their potential in their respective job, particularly job that dealing with people. He is also a recipient of ACTA (Advanced Certificate In Training & Assessment) awarded by Singapore Workforce Development Agency.

In the past few years, John involved in lecturing excellent customer service award organized by Singapore Spring to many staffs across various industries such as Banking (Maybank, DBS, UOB, etc), Medical (Tan Tock Seng, Mt. Elizabeth, Eye Center, General Hospital, Gleneagle hospital, etc) and IT industries.

He is currently an Associate Lecturer with Singapore Chinese Chamber Institute of Business, Asia Australia School of Management, Raffles Knowledge Pte Ltd and Restaurant Association of Singapore.

He specializes in Professional Development programmes such as excellent customer service and supervisory management. In the academic sectors, he teaches Mice market, Tourism Today, F&B Management, Hospitality Marketing, etc. The principle behind his delivery is to keep it fresh, upfront, and very practical believing that participants can take-away readily applied skills to the workplace or home.